

Chromebook – Tech Defenders Protection Plan FAQs

- Students with protection plans are **required** to keep their Chromebooks in the Max Case Explorer Bag that was included with the protection plan. Insurance claims will be denied if the Chromebook is not in the case.
- All Tech Defender claims will go through HMS IT (Technology Coordinator - Caryn Condon). Students with Chromebook issues should drop off their Chromebooks to the Main Office and complete a Repair Request Form.
- Students are responsible to replace lost or stolen cases.
- Max Case Explorer Bags are NOT sold separately.
- Tech Defenders 1 year insurance plan can still be purchased for \$43.50 via this online payment link: <http://hinghamschools.com/onlinepayment/>
 - o Please be sure to include the service tag information for your student's Chromebook. That information can be found on the bottom of the device as pictured below:



- Tech Defenders has no affiliation with WorthAve Group. If you have a WorthAve policy that expires later this year and you choose to wait to purchase a Tech Defenders plan at that time the price will be \$43.50. There are no pro-rated rates from Tech Defenders.